

## **AG Retreat 2008 - Presentation Proposal**

**Title:       The Global Quality Assurance Program for the  
Access Grid**

**Speaker:   Jason Bell - Central Queensland University**

### **Abstract:**

With the Access Grid community growing and the Open Source software being deployed on a number of disparate systems, there is a global demand to employ a process to ensure that Access Grid sessions are of a high quality.

In an endeavour to improve the quality and reliability of Access Grid sessions, there has been substantial effort originating at the UK Access Grid Support Centre (AGSC), to provide a baseline standard for Access Grids through the means of a global quality assurance process.

This presentation will extend upon previous year's presentations to not only highlight the advantages of the quality assurance process, but to demonstrate the changes and improvements that have occurred and highlight the issues and benefits with this process.

This presentation will focus on the following key issues:

- What is the QA process (a quick overview);
- Provide an update on changes that have occurred;
- Highlight examples where the QA process would have greatly improved particular AG sessions;
- Provide examples where the QA process, documentation and procedures have greatly assisted cross-institutional teaching;
- Encourage groups to become regional QA testers and demonstrate the benefits for being involved;
- Highlight some of the issues and reasons for sites to not be QA'ed (!!!);
- Strategies in place to increase the number of AG nodes that have been quality assured.

### **Technical Requirements**

- The main requirement for this presentation will simply be a projector for which my laptop will be connecting to;
- Internet access, for the displaying of the Access Grid website and Quality Assurance implementation; and
- Some powered speakers (with connecting cables) which will connect to the laptop for audio output (if possible)..